



Valley Box Company provides you with the right tools to optimize your shipping process and increase your service capabilities, all while increasing efficiency and cutting costs.

Case Study: Reusable Return Shipper

CHALLENGE

A San Diego Aeronautical Parts Manufacturer needed a Returned Materials Authorization (RMA) solution for their customers returning expired units for diagnostics or repair. In order to improve turn-around time on shipped units, the company wanted to use the same container for both the replacement and the returning unit.

BENEFITS

- Improved customer service
- Eliminated the need for multiple containers
- Expedited service of expired units
- Functioned as a material handling fixture
- Preserved stock replacement units
- Reduced on-site waste from disposable packaging

SOLUTION

Valley Box designed a standardized reusable container that allowed for the expired units to fit in the same shipping container that the replacement units arrived in. This eliminated the need for multiple shipping containers. To guard against shipping wear & tear and to increase the life of the shipper; an internal steel structure, protective steel weldments, paint and industrial grade carpeting were added.

TESTIMONIAL

“Thank you very much for helping us meet our schedule, our customers are happier for it.”



Project Engineer
Aeronautical Parts Manufacturer



FIVE YEAR COST SAVINGS

